

# RFC2350

## 1. Document information

This document contains a description of CS-CSIRT team according to RFC 2350. It provides basic information about the team, communication contacts and describe its responsibilities and the services offered.

### 1.1 Date of last update

Document version: 1.2

Last update: 11th of December 2018

### 1.2 Distribution list for notifications

There is no distribution list for notifications as of 2018/12.

### 1.3 Locations where this document may be found

The current version of this document is located at [www.comsource.cz/csirt](http://www.comsource.cz/csirt)

## 2. Contact information

### 2.1 Name of the team

CS-CSIRT

### 2.2 Address

ComSource s.r.o.

Nad Vrsovskou horou 1423/10

101 00 Praha 10

### 2.3 Time zone

Central European time zone (CET) which is GMT+0100 (+0200 during day-light saving time).

### 2.4 Telephone number

+420 226 801 755

### 2.5 Facsimile number

None

### 2.6 Other telecommunication

None.

### 2.7 Electronic mail address

Please send incident reports to [soc@comsource.cz](mailto:soc@comsource.cz)

## 2.8 Public keys and encryption information

Every team member uses his own PGP key. See list of relevant PGP keys in following chapter 2.9

## 2.9 Team members

The CS-CSIRT team members are Michal Konderla, Antonin Kovar, Lukas Zavadil, Otto Krejci, Vratislav Pavel Skorepa, Martin Dvorak, Jan Supka, Lukas Harkabus

### Team members information

Antonin Kovar

email: [antonin.kovar@comsource.cz](mailto:antonin.kovar@comsource.cz)

PGP key: 088B 9B37 4ADC 1545 B93C 752B 7F3F 762D 5237 D74D

Michal Konderla

email: [michal.konderla@comsource.cz](mailto:michal.konderla@comsource.cz)

PGP key: 251E 134C 9D71 20C0 F154 63EE 0F9C 3BA5 2581 5E4E

Lukas Zavadil

email: [lukas.zavadil@comsource.cz](mailto:lukas.zavadil@comsource.cz)

PGP key: DAD8 6C06 D78C A31C B2FC 4BD4 0DEB EDE3 4C6C B852

Otto Krejci

email: [otto.krejci@comsource.cz](mailto:otto.krejci@comsource.cz)

PGP key: D9F4 EBFC 575C 5D6F 08E4 118D 230D 2D5F 3E1C 176D

Vratislav Pavel Skorepa

email: [pavel.skorepa@comsource.cz](mailto:pavel.skorepa@comsource.cz)

PGP key: 57F8 B3AA 43EE CD09 C244 C517 B0D7 7A29 8740 EE5A

Martin Dvorak

email: [martin.dvorak@comsource.cz](mailto:martin.dvorak@comsource.cz)

PGP key: FFE8 1D41 3B55 2F31 17E6 6BD6 FF36 3D2B F7F8 0F56

Jan Supka

email: [jan.supka@comsource.cz](mailto:jan.supka@comsource.cz)

PGP key: C6E6 10C9 FB74 E46B 18A0 C907 BF2D D1A1 6741 A698

Lukas Harkabus

email: [Lukas.harkabus@comsource.cz](mailto:Lukas.harkabus@comsource.cz)

PGP key: 7715 36AB 8269 0B04 171F 0A86 2942 8597 4418 C5D5

## 2.10 Other information

None

### 2.11 Points of customer contact

The preferred method to contact CS-CSIRT teams is to send an email to email address [soc@comsource.cz](mailto:soc@comsource.cz) This will create a ticket in our tracking system and alert the human on duty. In urgent cases you can contact us by calling +420226801755.

Hours of operation: Monday-Friday, 8 a.m. - 5 p.m

## 3. Charter

### 3.1 Mission statement

The purpose of CS-CSIRT team is to solve security incidents response for IT-security problems within autonomous system AS199803

### 3.2 Constituency

CS-CSIRT team constituency covers the AS199803 autonomous system and solves security incidents in following domains:

comsource.cz

flowguard.io

### 3.3 Sponsorship and/or Affiliation

CS-CSIRT team is department of Comsource s.r.o.

### 3.4 Authority

CS-CSIRT is department of Comsource s.r.o. and operates with authority delegated by the company. As described in chapter 3.1, team is responsible for solving incidents within autonomous system AS199803.

## 4. Policies

### 4.1 Types of Incidents and Level of Support

CS-CSIRT is authorized to address all types of security incidents which occur, or threaten to occur, in our constituency (see 3.2) and require cross-organizational coordination. The level of support given by CS-CSIRT will vary depending on the type and severity of the incident or issue, the type of constituent, the size of the user community affected, and our resources at the time. Special attention will be given to issues related to DDoS incidents.

### 4.2 Co-operation, Interaction and Disclosure of Information

CS-CSIRT is ready to cooperate with other organizations and teams.

We operate under the restrictions imposed by Czech law. It involves especially Civil code and Data Protection law.

### 4.3 Communication and Authentication

For normal communication not containing sensitive information we use unencrypted e-mail. For secure communication PGP-Encrypted e-mail is used.

## 5. Services

### 5.1 Incident response

CS-CSIRT will assist IT-security teams in handling the technical and organizational aspects of incidents and will provide assistance or advice with respect to the following aspects of incident management:

#### 5.1.1. Incident triage

- determining whether an incident is authentic
- assessing and prioritizing the incident

#### 5.1.2. Incident coordination

- determine the involved organizations
- contact the involved organizations to investigate the incident and take the appropriate steps
- facilitate contact to other parties which can help resolve the incident
- share incident information with other CSIRT teams

#### 5.1.3. Incident resolution

- provide resolution of reported security issue
- follow up on the progress of the concerned local security teams
- secure the system from the effect of reported incident
- collect information

### 5.2 Proactive activities

CS-CSIRT do not pursue proactive activities.

## 6. Incident reporting forms

There is no local reporting form available yet.

Incidents information, details are tracked and reported in incident management software.

## 7. Disclaimers

While every precaution will be taken in the preparation of information, notifications and alerts, CS-CSIRT assumes no responsibility for errors or omissions, or for damages resulting from the use of the information contained within.